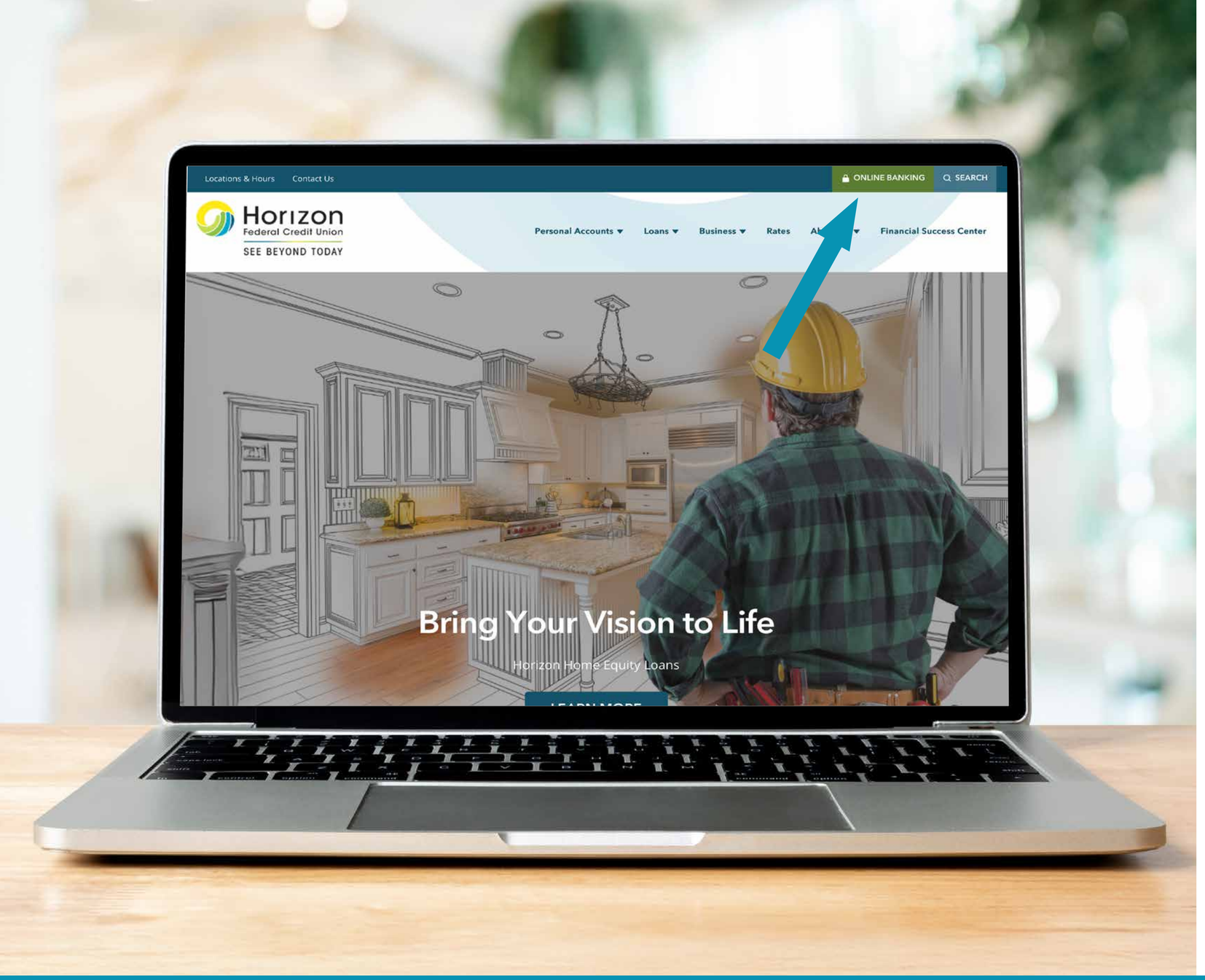
New Digital Banking Experience

Take a tour of the enrollment process for our new Online and Mobile Banking platforms

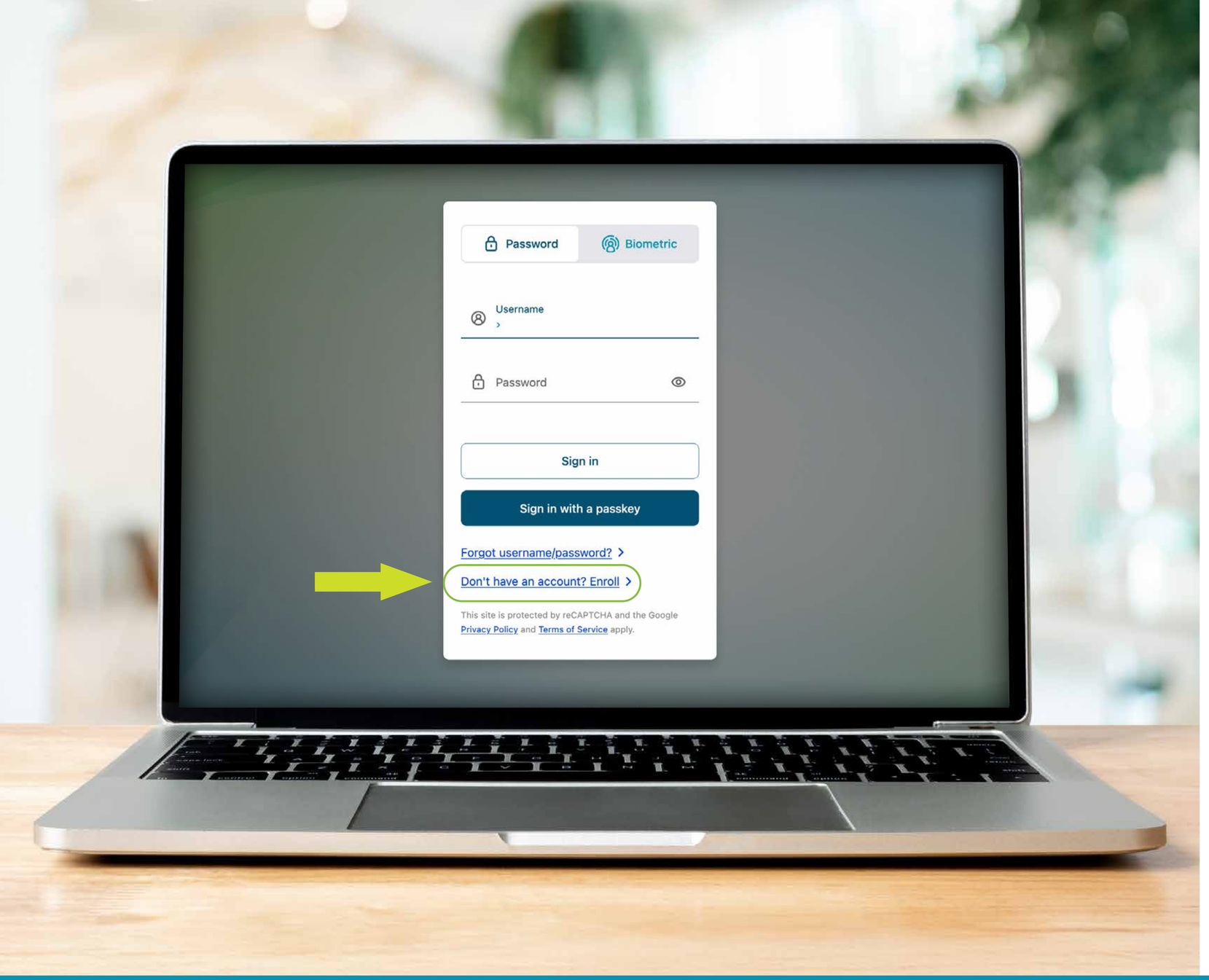
Horizon
Federal Credit Union



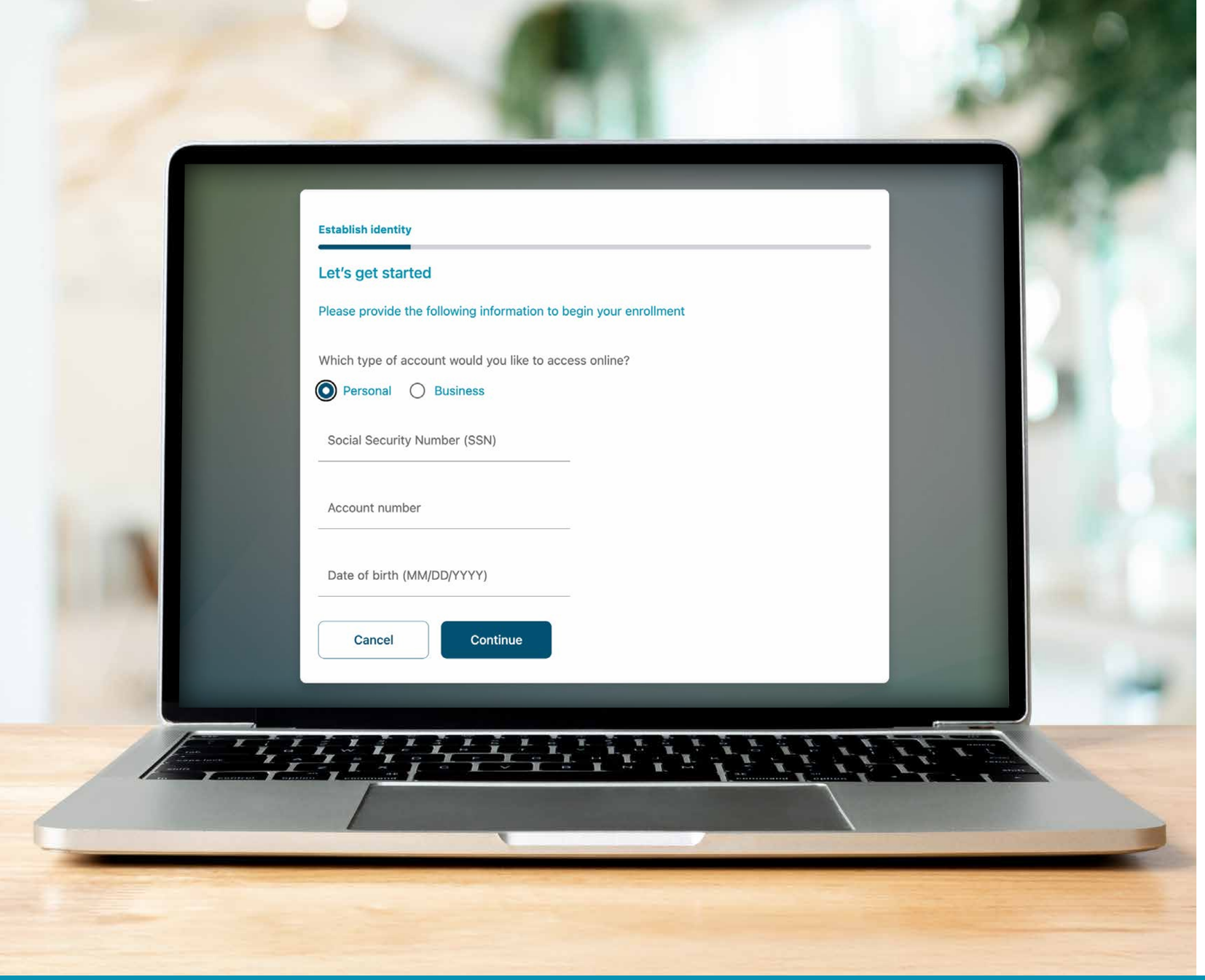


To start, navigate to the Online Banking login box on our home page **horizonfcu.org** and click ***Login* or** download the new mobile banking app and tap ***Enroll.*** The enrollment steps are the same for both.

To enroll in mobile banking, you must first download the new app.



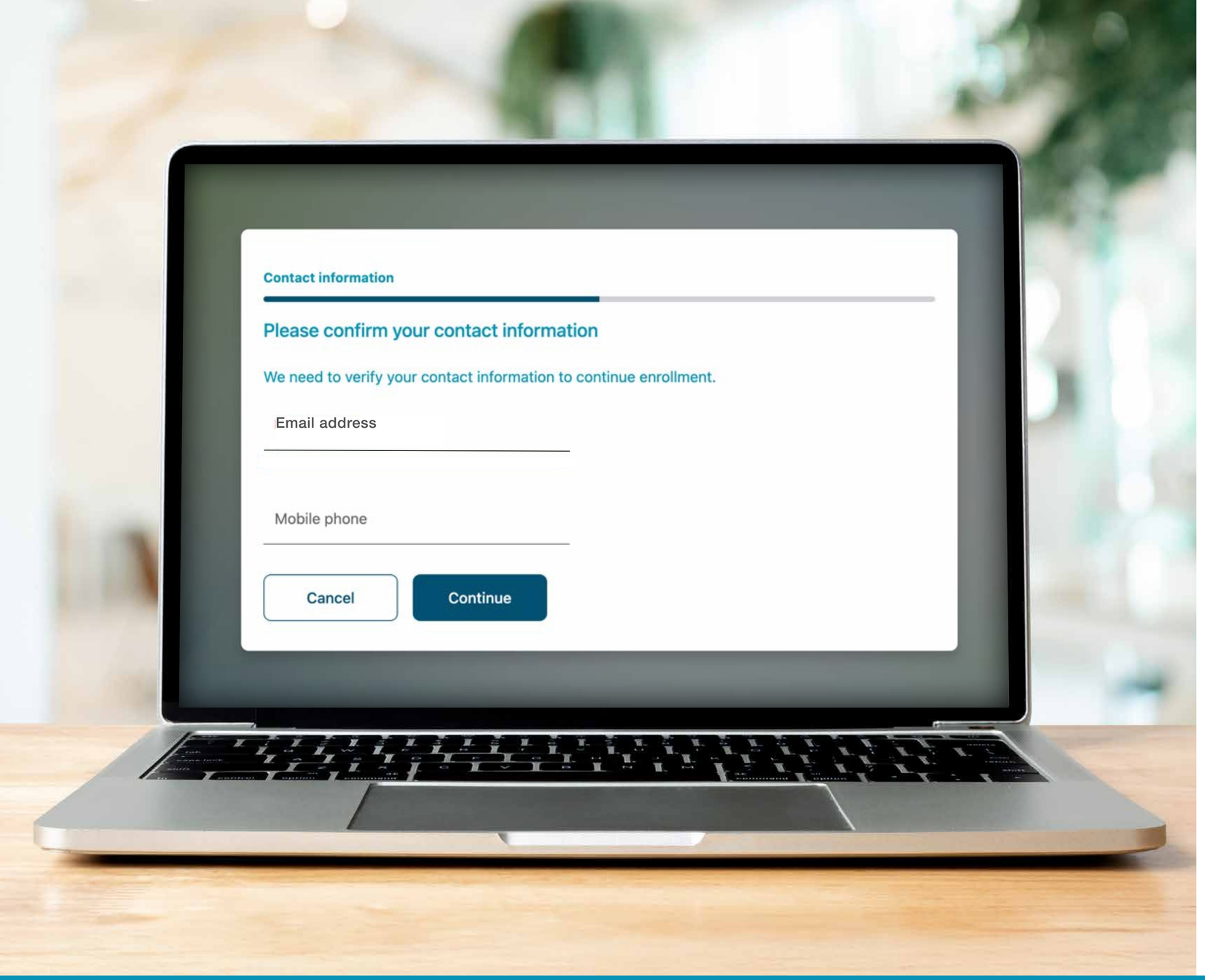
From the login box, click ***Don't have an account? Enroll.***



Establish Identity

- Enter your full 9-digit Social Security number, account number, and date of birth.
- For business members, select "Business" and enter the Tax Identification number associated with your account.

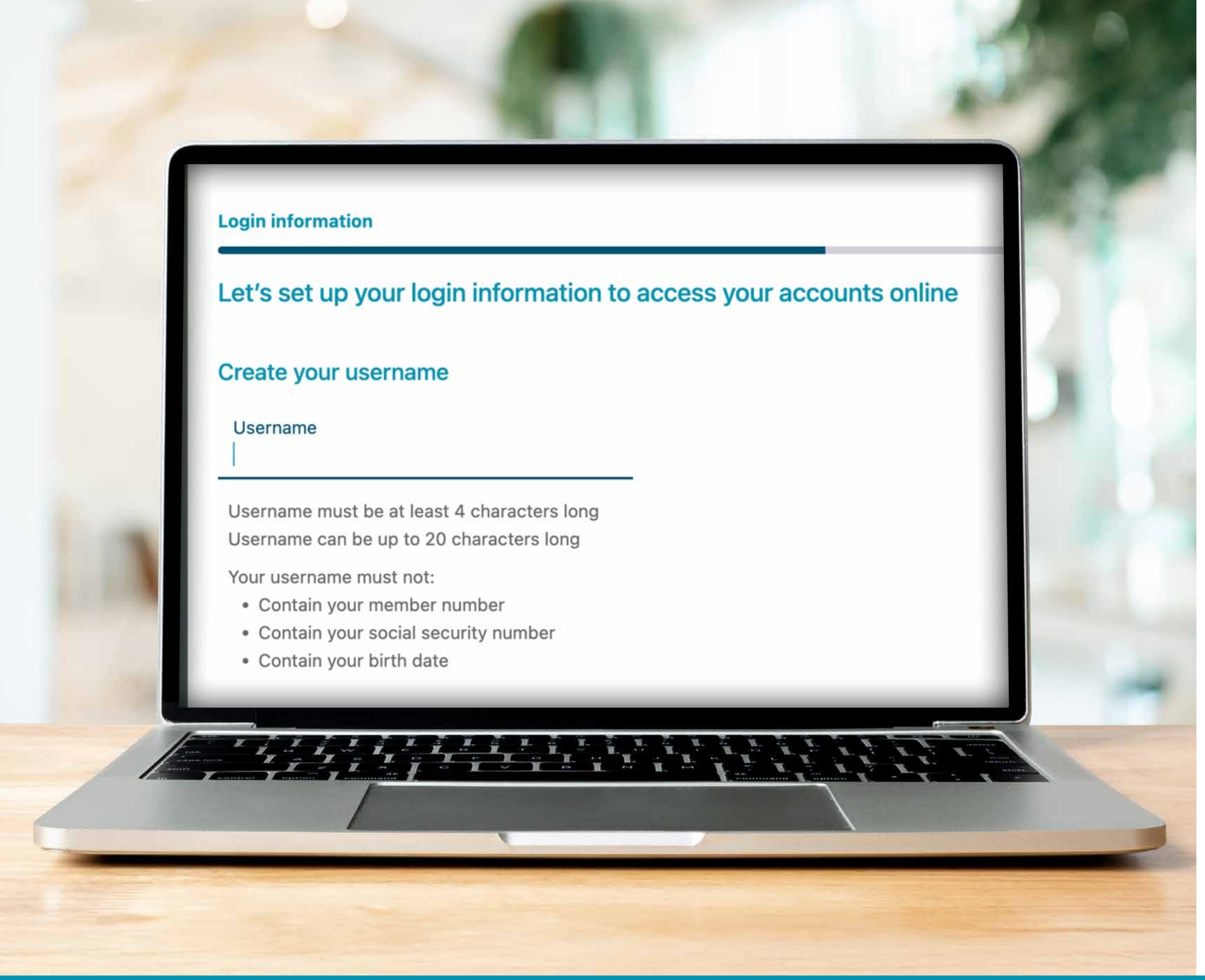
Click ***Continue***.



Establish Identity

Confirm your contact information.

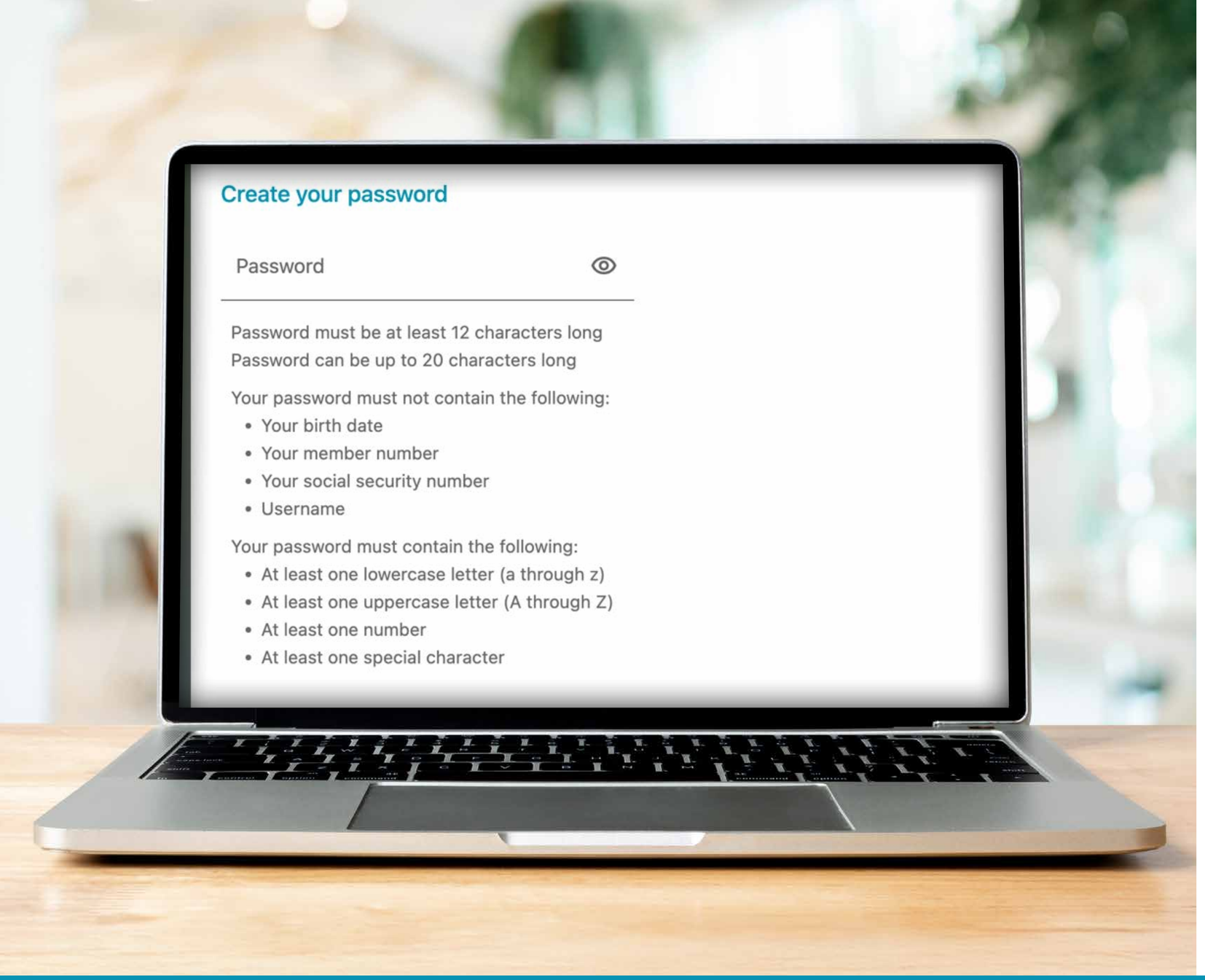
Click ***Continue***.



Create Your Username

You can use the same username that you were using before as long as it meets the criteria.

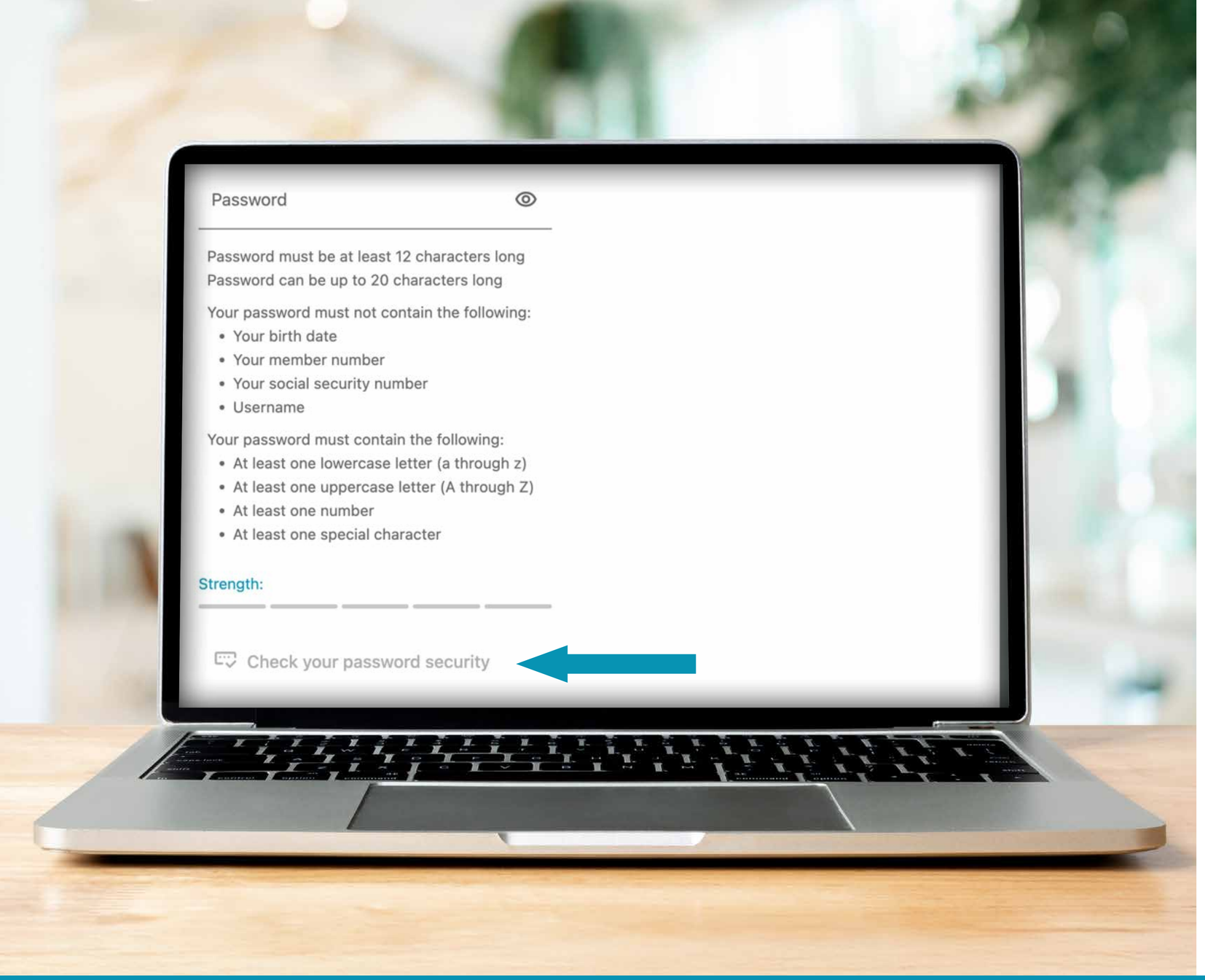
- ✓ Must be between 4 - 20 characters long.
- ✓ Cannot contain your member number, Social Security number, or date of birth.



Create Your Password

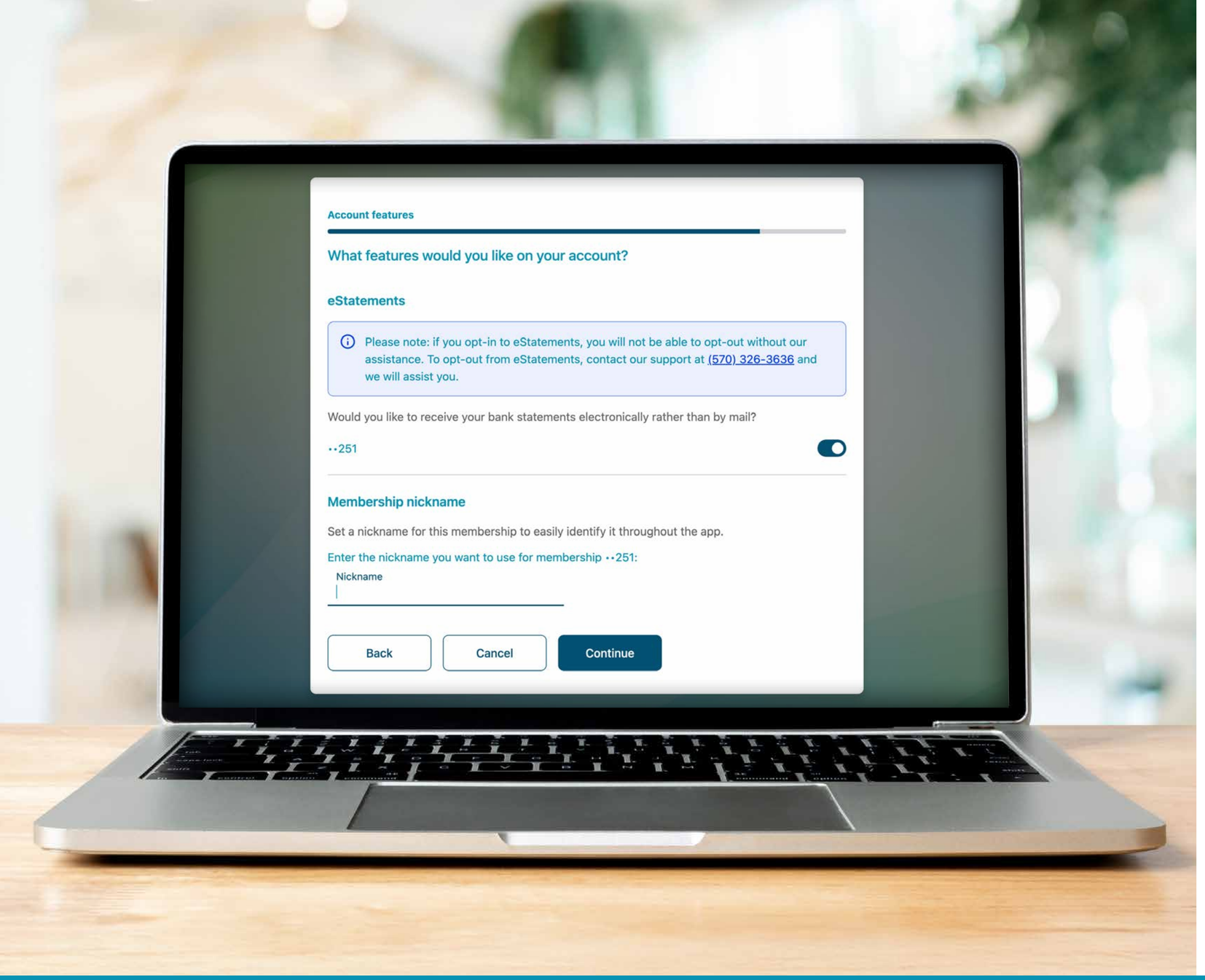
You can use the same password that you were using before as long as it meets the following criteria:

- ✓ Must contain between 12-20 characters, including at least one lowercase letter, one uppercase letter, one number, and one special character.
- ✓ Cannot contain your birth date, member number, Social Security number or username.



Confirm your password.
Check your password security.

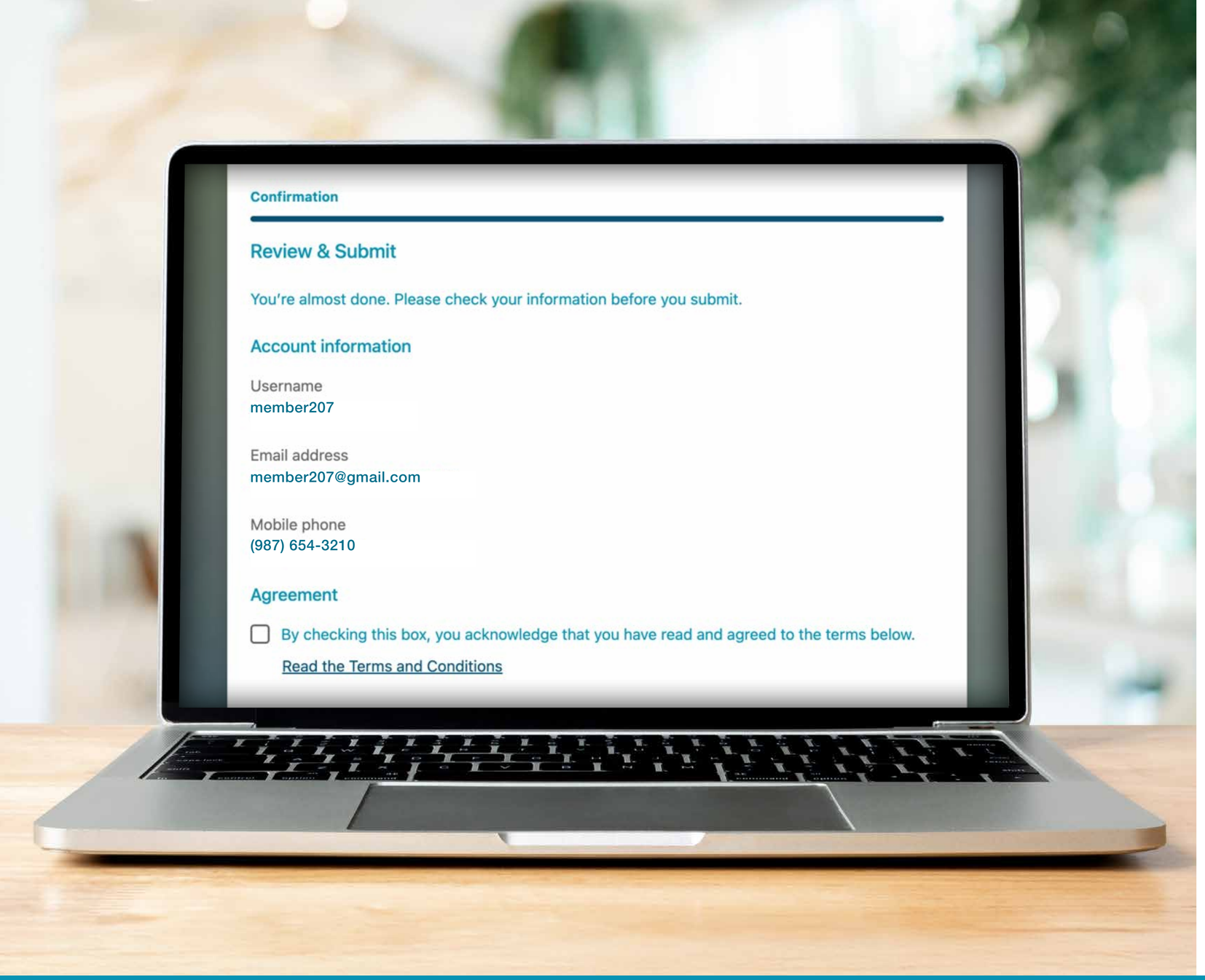
Click ***Continue***.



Account Features

Toggle the button if you would like to receive electronic statements. Create a membership nickname to use with our app.

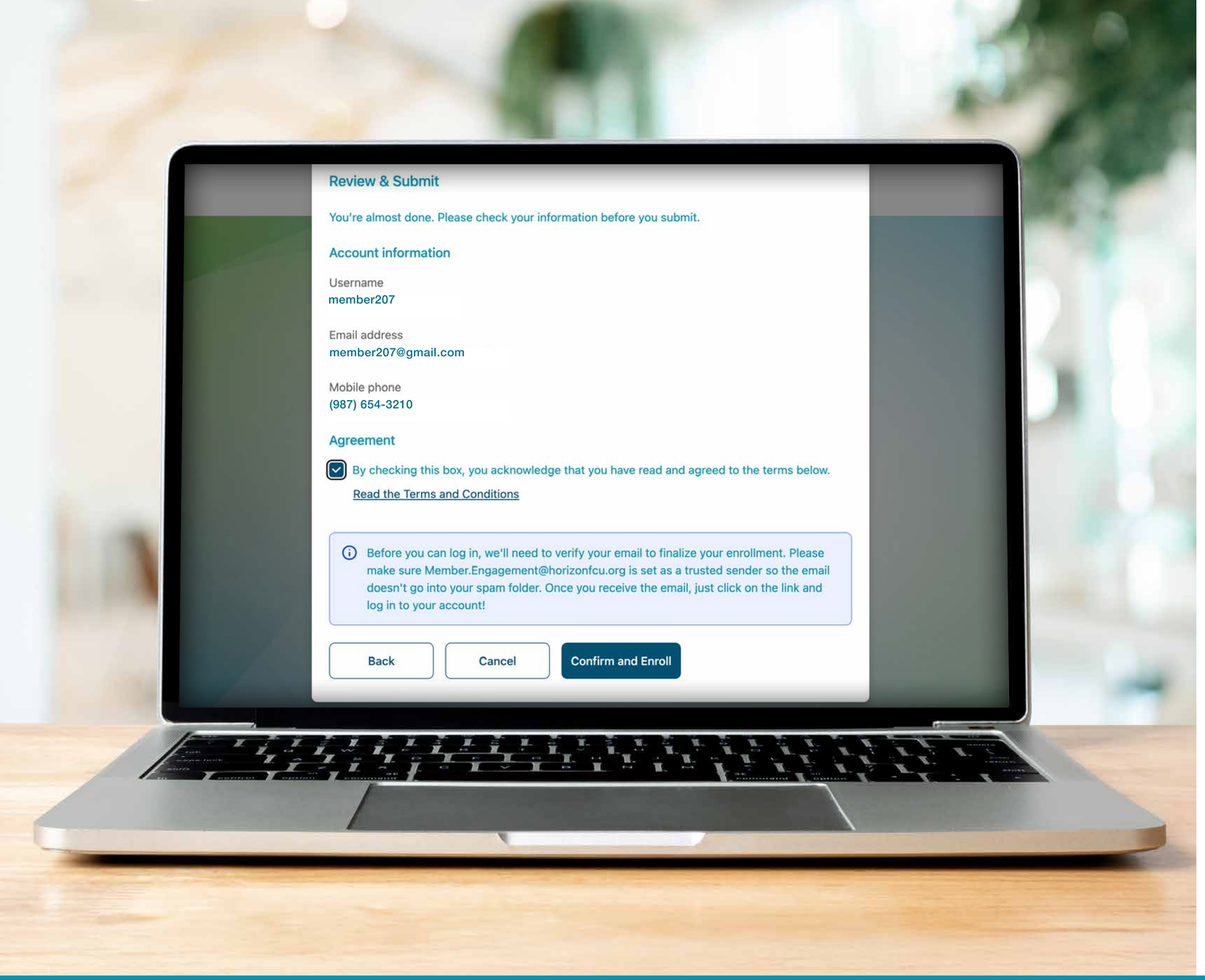
Click ***Continue***.



You're Almost Done!

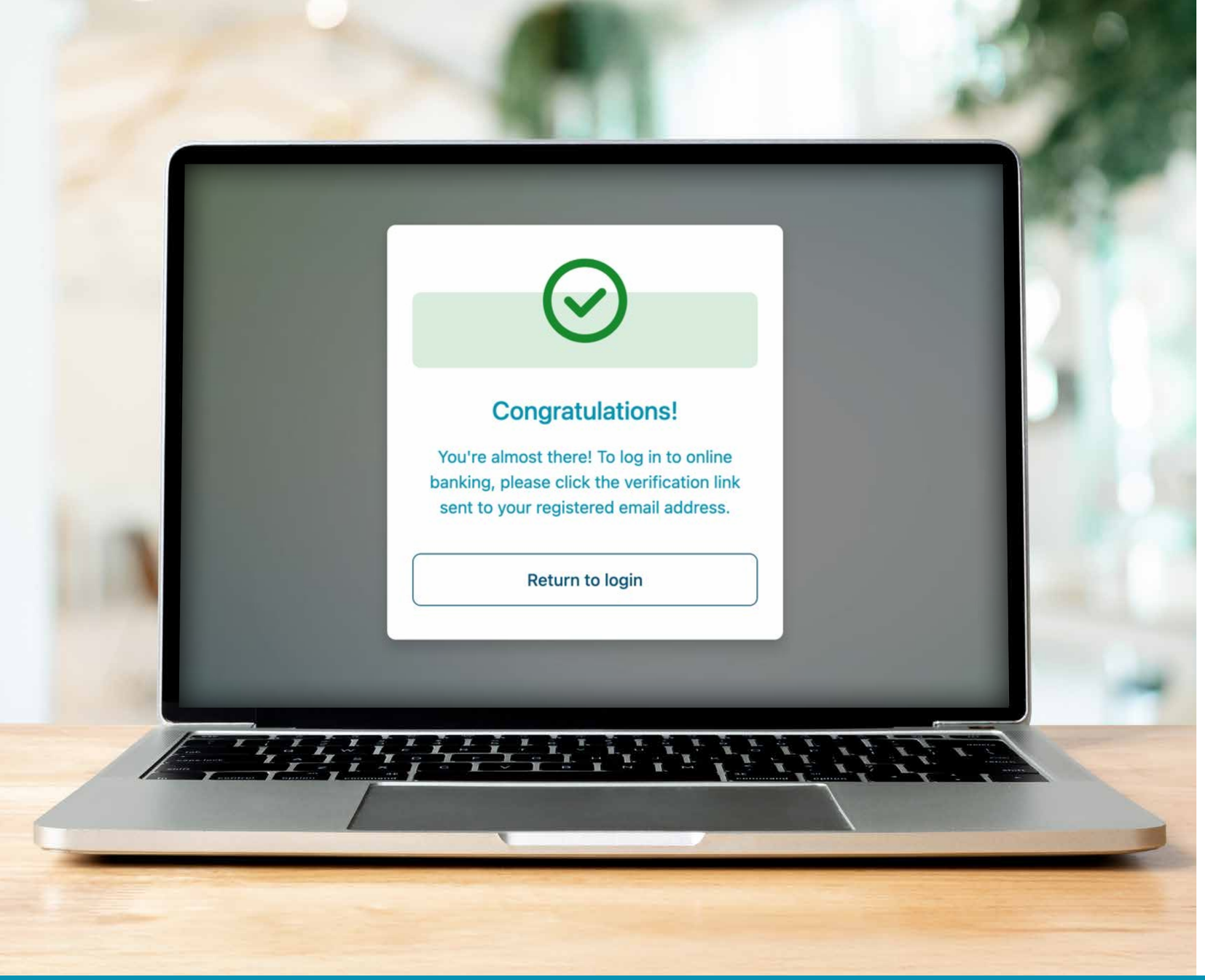
Please review
your information.

Read the Terms
and Conditions.



Check the box to acknowledge you've read the Terms and Conditions.

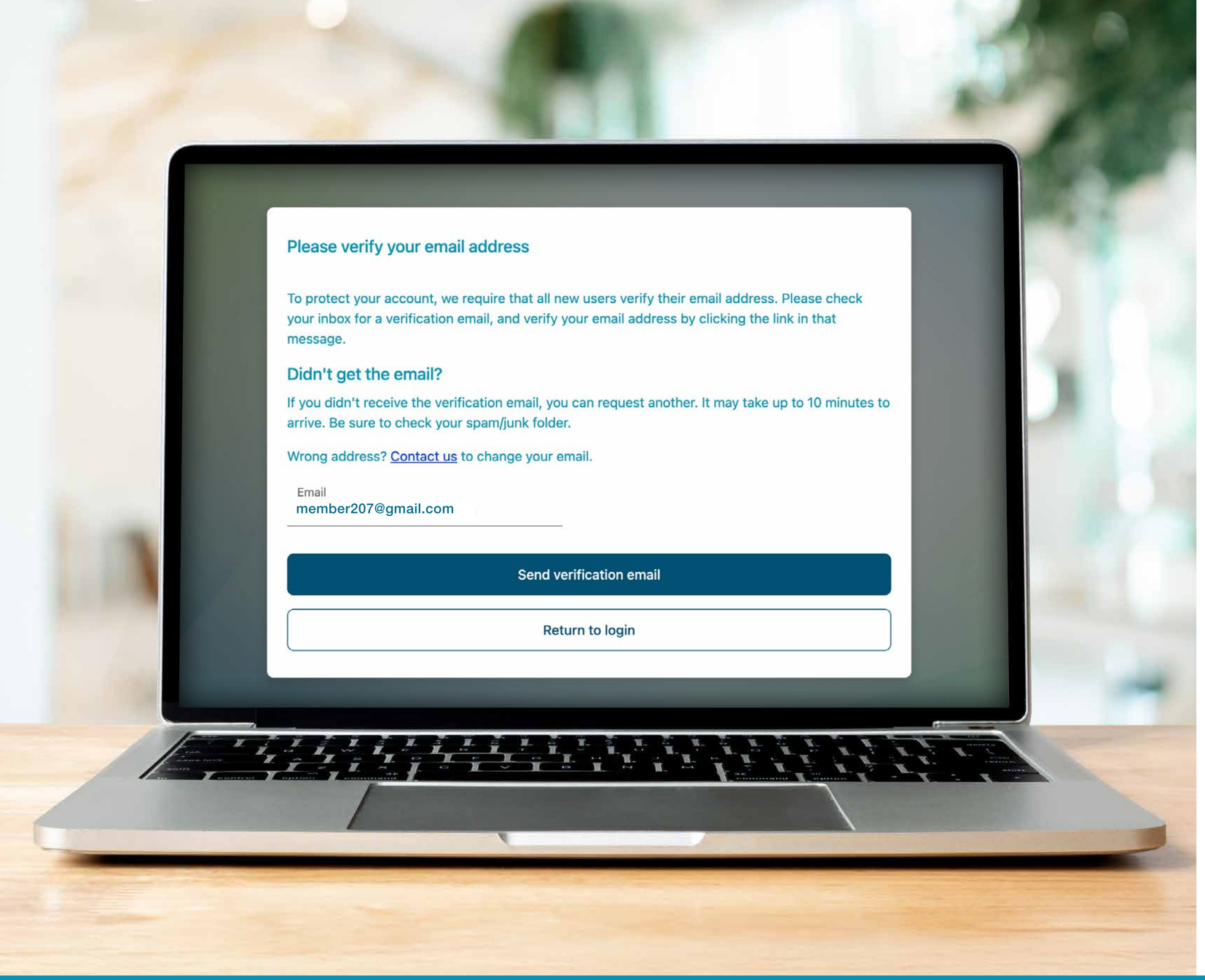
Click ***Confirm and Enroll***.



Congratuations!

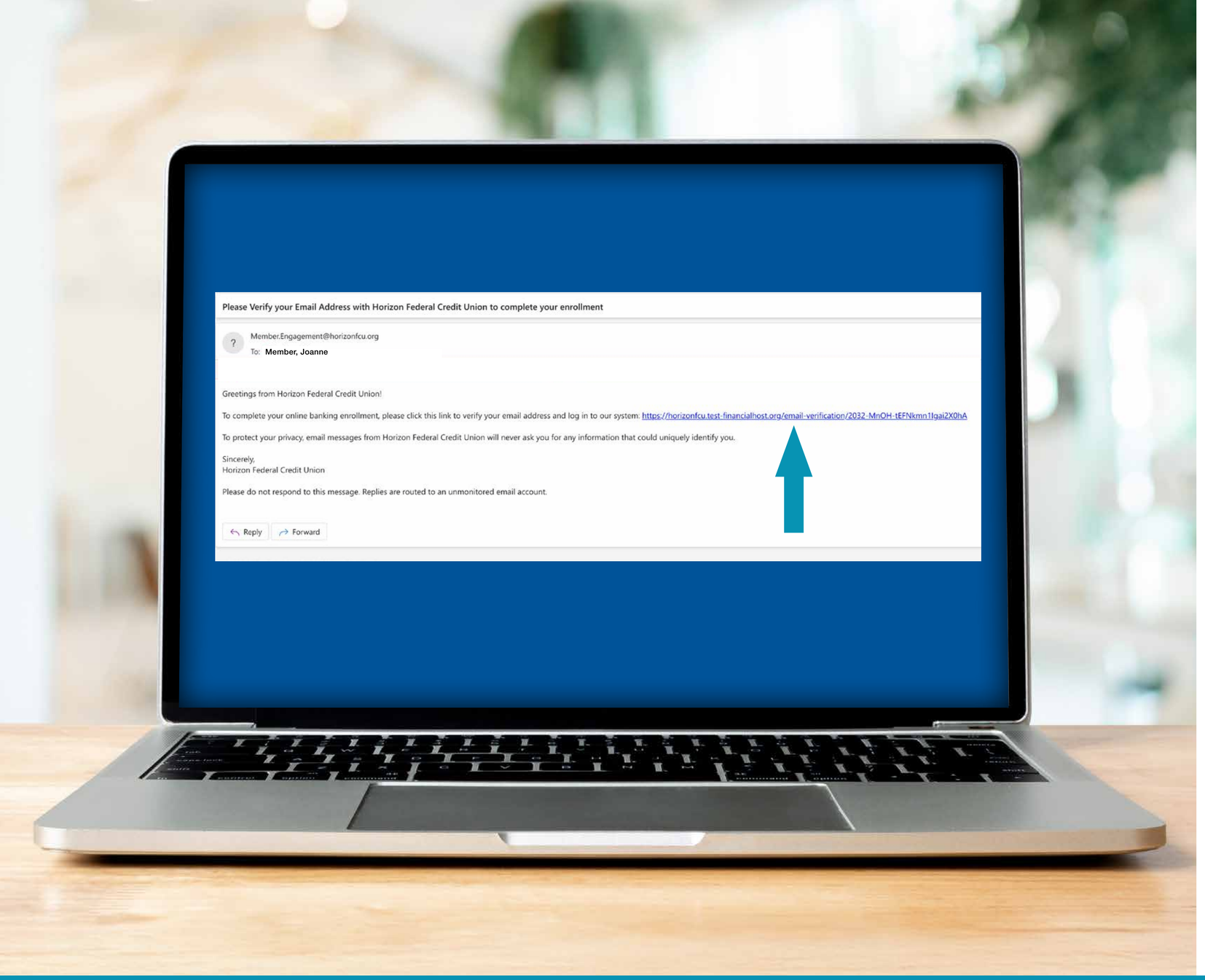
You will receive an email for verification instructions to complete the enrollment process.

Click ***Return to login***.

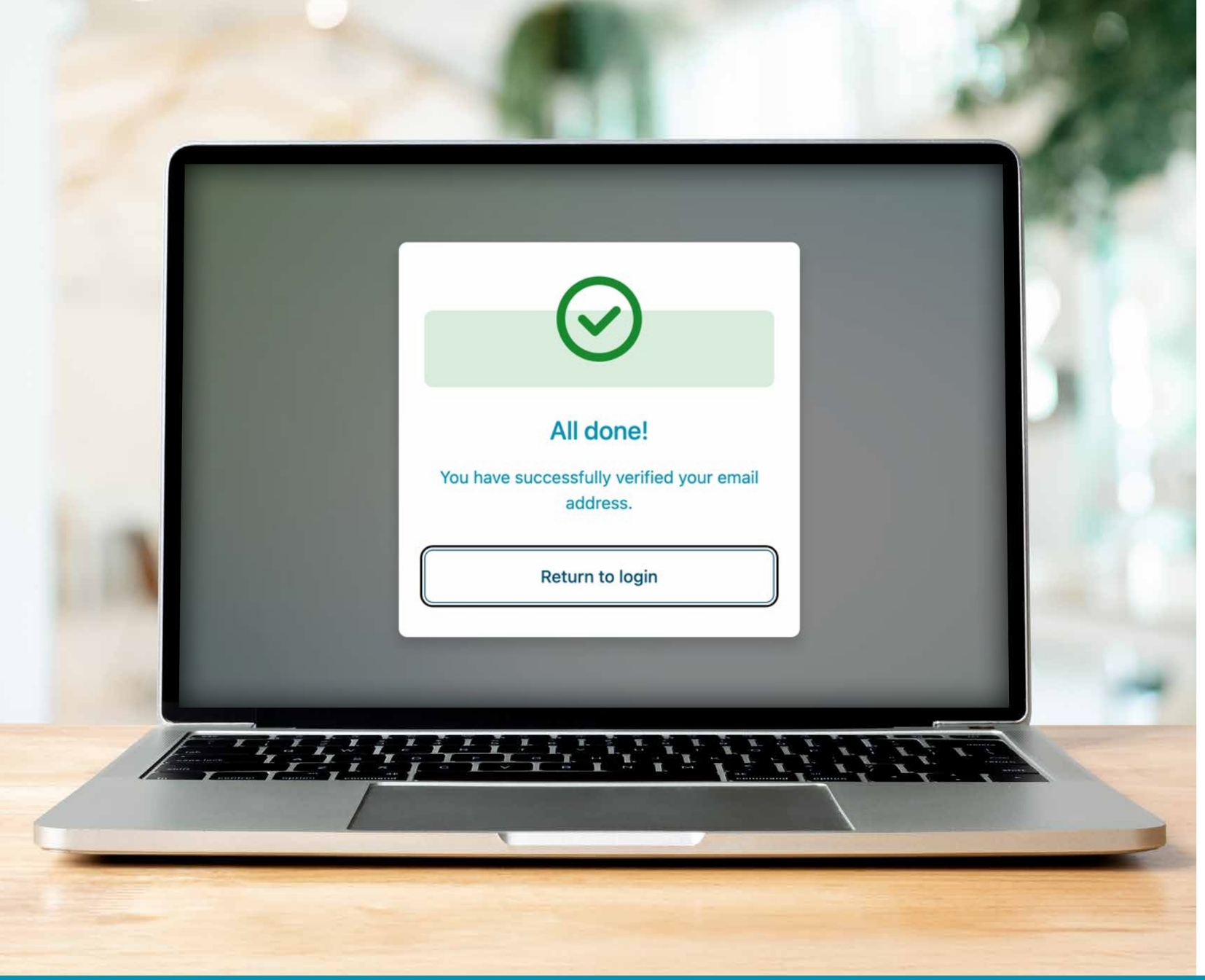


To protect your account, we require that all new users verify their email address.

Click ***Send verification email.***



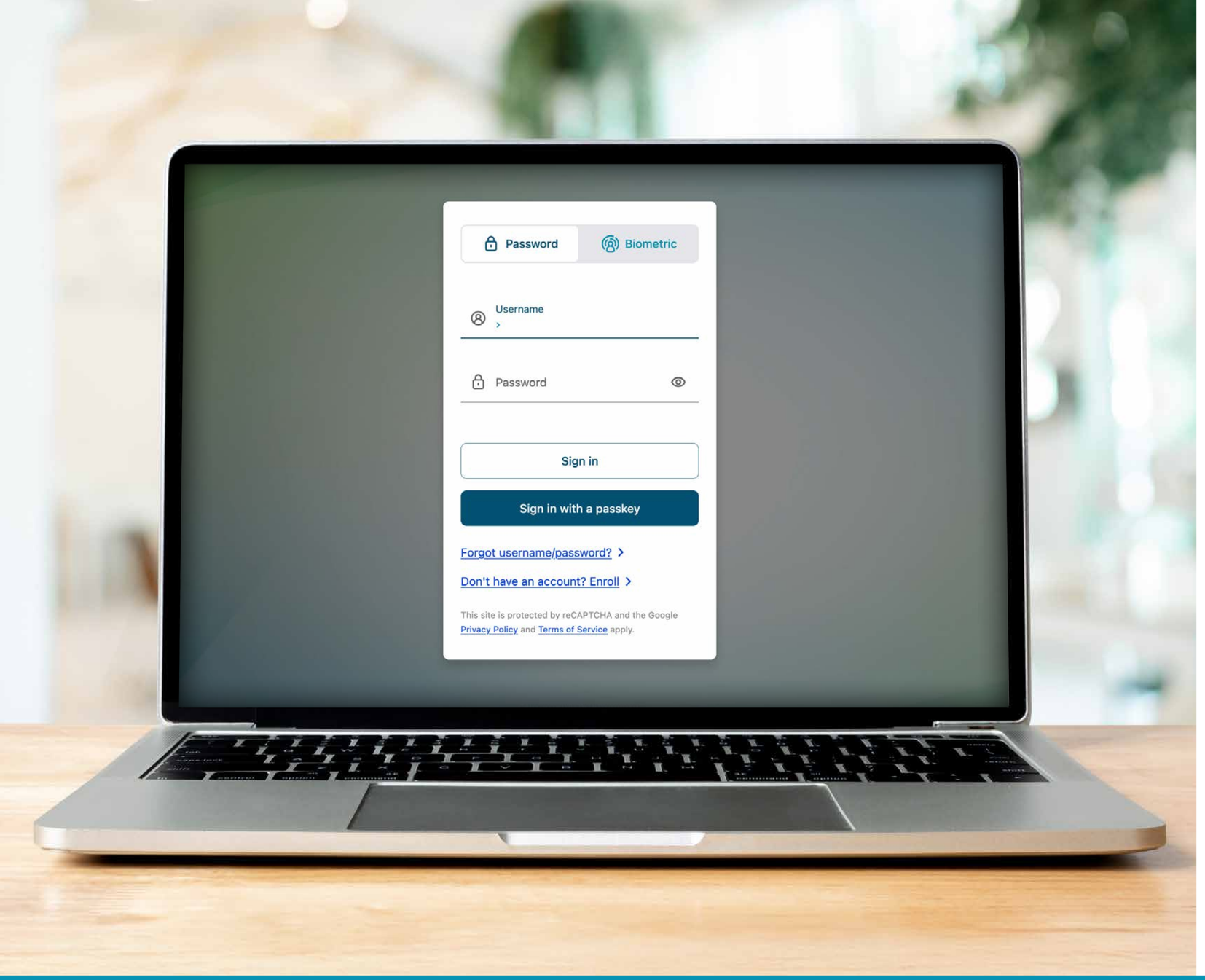
Click the verification link in the email to complete enrollment.



Complete!

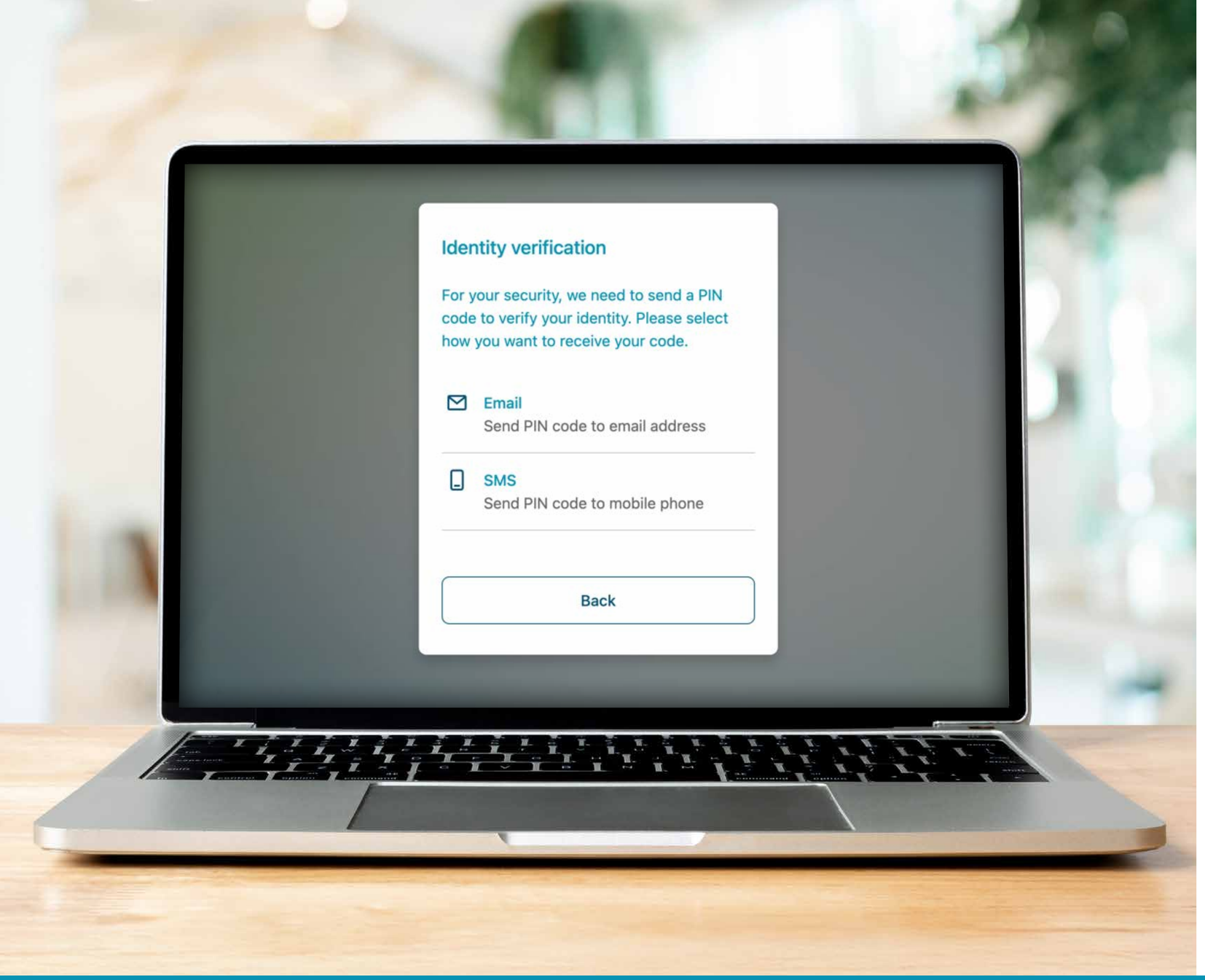
You have successfully verified your email.

Click ***Return to Login.***



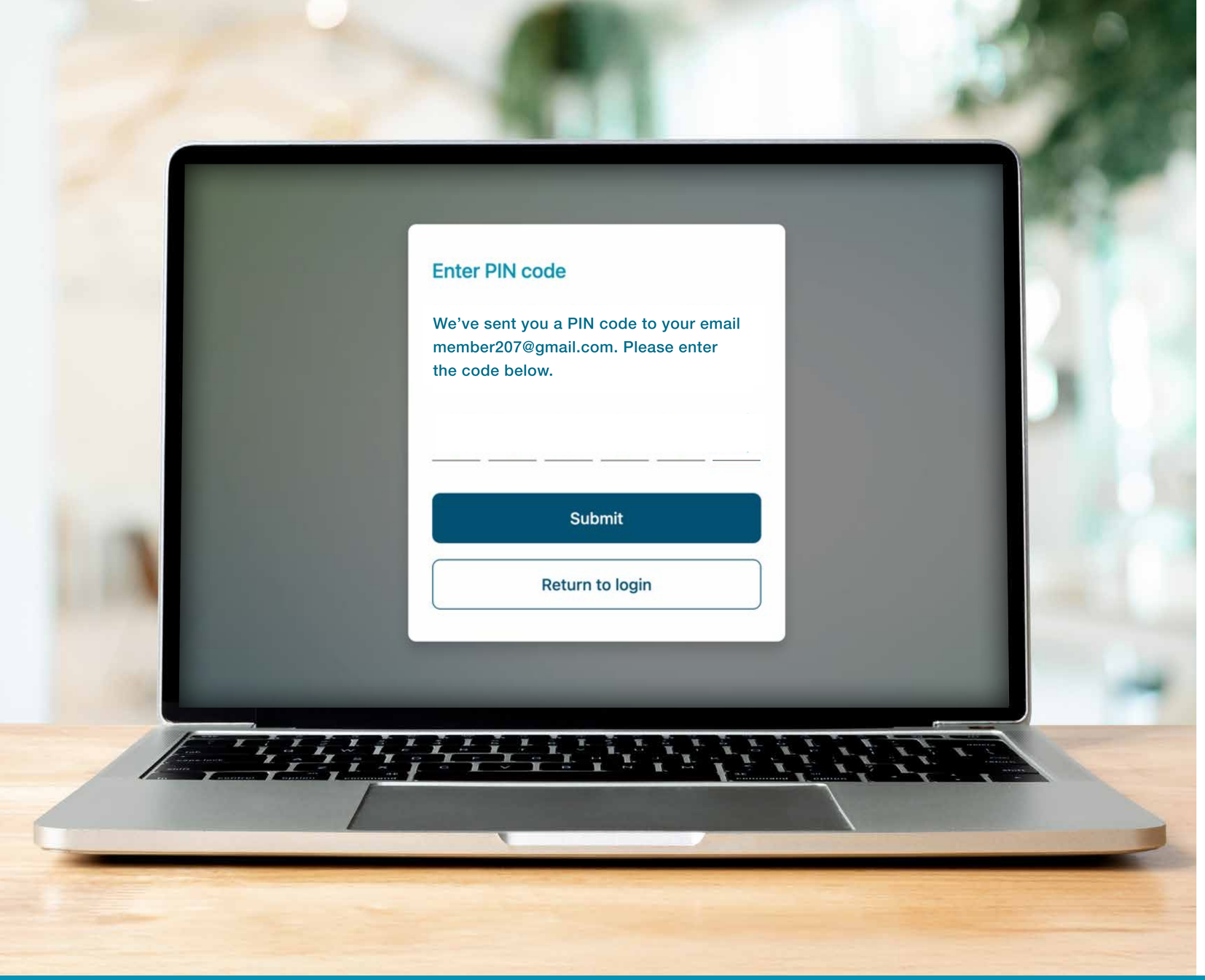
Enter your new username and password.

Click ***Sign In.***



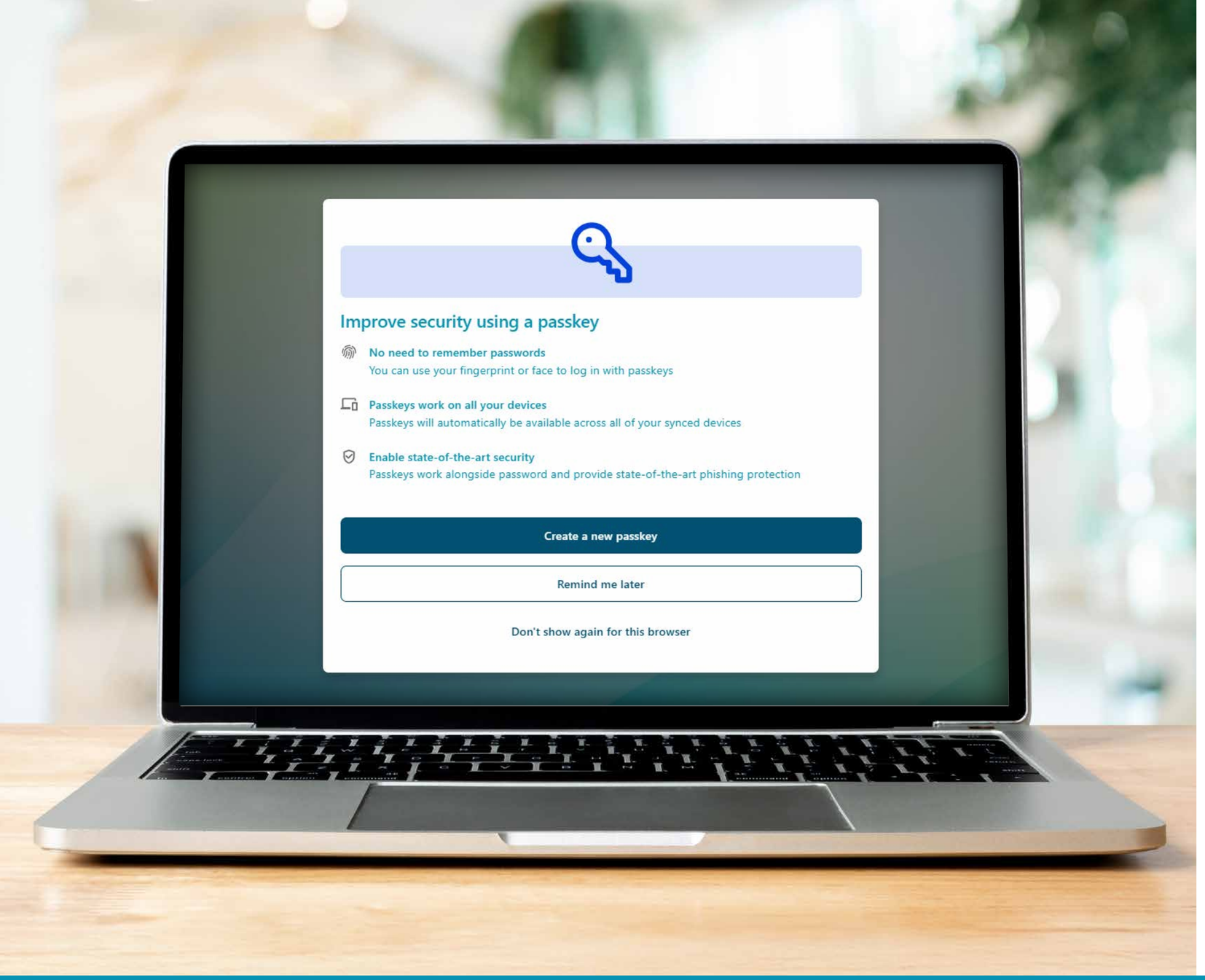
For your security, we need to send a PIN code to verify your identity.

Select how you want to receive your code — via email or text.



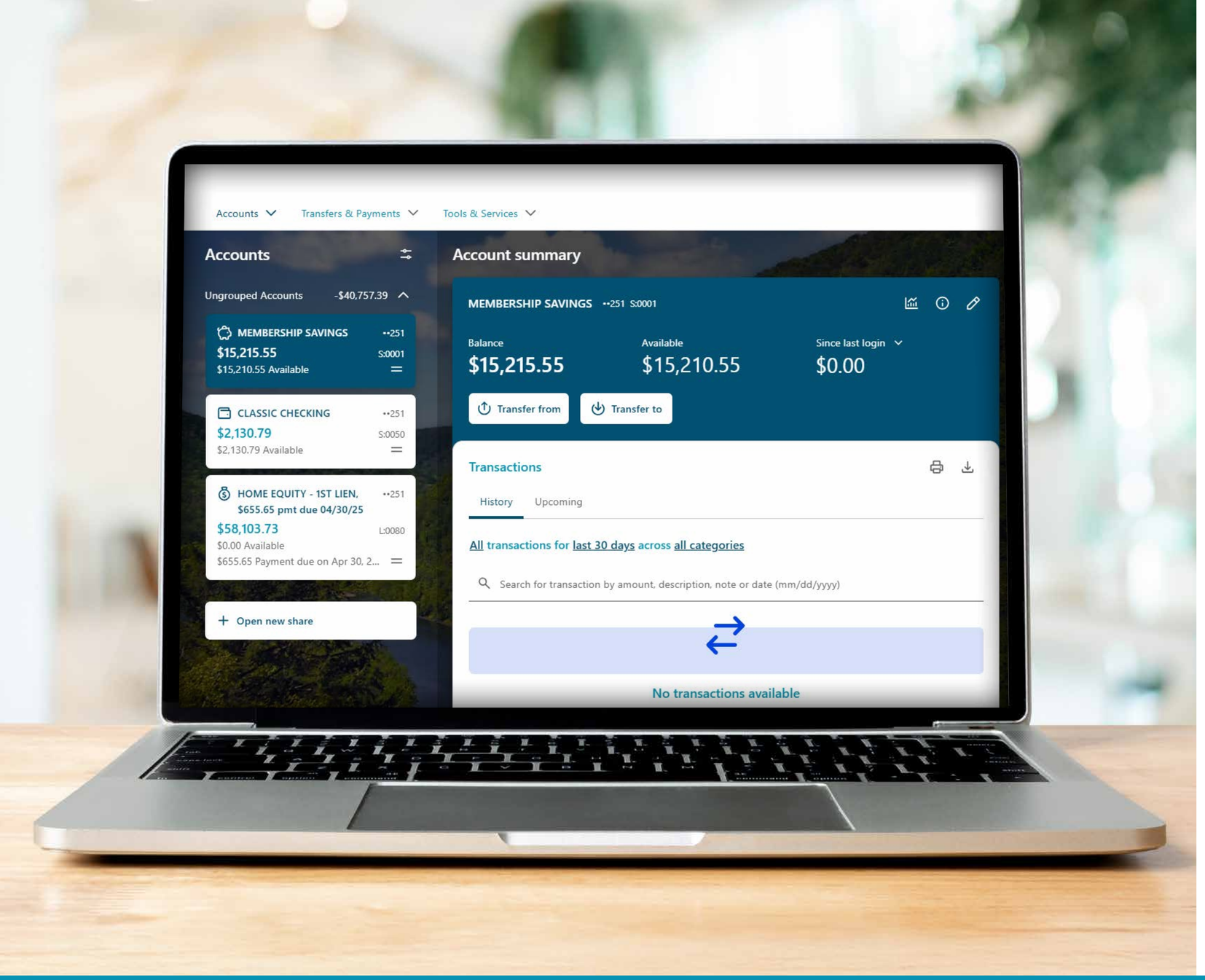
Enter the PIN code.

Click ***Submit.***



For additional security, we strongly suggest you create a passkey code.

Click ***Create a new passkey*** and follow the instructions.



Welcome to Horizon Digital Banking!


Horizon
Federal Credit Union